

# Pyramid Lake Paiute Tribe - Public Utilities District Application for Utility Services

<b>Requested Service(s):</b> <b>Residential</b> <input type="checkbox"/> <b>Commercial</b> <input type="checkbox"/> <hr/> <b>Water Service</b> <input type="checkbox"/> <b>Garbage Service</b> <input type="checkbox"/> <i>Refer to #9 of Utility Service Agreement</i>	<b>I am an existing customer and want to:</b> Change my address <input type="checkbox"/>  Change my name <input type="checkbox"/>	<b>I would like to apply for billing exemption:</b> Disability <input type="checkbox"/> An Elder <input type="checkbox"/> (60 years and older)  (Please attach documentation)
Number of bins requested: _____ (Service Charge is per bin)		

Customer ID (existing customers): \_\_\_\_\_ Service Start Date: \_\_\_\_\_

Legal Homeowner\* \_\_\_\_\_  
**\*If you are not the legal homeowner, a Homeowner/Tenant Agreement must be completed to establish an account.**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Spouse's name (if applicable): \_\_\_\_\_

DOB: \_\_\_\_\_ Social Security # (required): \_\_\_\_\_ Tribal Member: Yes  No

Married: \_\_\_\_\_ Single: \_\_\_\_\_ Number in Household: \_\_\_\_\_ Own:  Rent:

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Work: \_\_\_\_\_ MSG: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

### \*For Official Use Only\*

Director of PUD

Approved <input type="checkbox"/> Denied <input type="checkbox"/>	Signature: _____ Date: _____
Payment Rcvd: <input type="checkbox"/> YES <input type="checkbox"/> NO Amount: \$ _____ Rcpt #: _____	Solid Waste Work Order #: _____ Water Work Order #: _____

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## UTILITY SERVICE AGREEMENT

The following are requirements and customer responsibilities for utility services:

1. Only the Public Utilities District personnel are authorized for collecting trash from the approved containers at residences that have entered into this Agreement.
2. The customer is responsible for any damage or loss of a container due to their negligence and shall be liable to the Tribe for this damage, except reasonable wear is expected. Removal of the containers from the residence is not allowed unless authorized by the Public Utilities District Director.
3. Mixing of solid waste and hazardous waste is NOT permitted in the containers. If hazardous wastes are suspected then the container will not be collected and the customer will be notified.
4. Excessive trash must be placed in closed bags and placed next to the container only on scheduled pickup days, limit of four bags. Bulky items, such as furniture are not allowed.
5. On scheduled pickup days, the MSW container must be placed within 8 feet of the roadway and be visible from the road.
6. MSW service will not be provided on major holidays or when extreme weather conditions persist. In these instances, service will be provided the following day.
7. The monthly fee schedule shall include a basic rate for all services, payment of which shall be required of each customer regardless of whether, or to the extent of which, the customer uses any of the services during the month. *PLPT Ordinance No. 51 (Water/Sewer), Chapter 4, Section 51-040-010, and PLPT Ordinance No. 52 (Solid Waste), Chapter 3, Section 52-03-010.*
8. The established service fees are based on the approved PUD Fee Schedule. Billing will start based on the service effective date. Payments can be made at the PUD office or the Finance Department.
9. If a customer chooses to use an outside company for their curbside service, a copy of an invoice or statement must be provided to the Public Utilities District to cease further billing. Any changes to PUD accounts will need to be submitted in writing, to the PUD Director, with supporting documentation.
10. Homeowners are ultimately responsible for all charges regardless of tenant's occupancy. *PLPT PUD Billing and Collection Policy, Chapter 3, Section 3.2-Customer Responsibilities.*
11. The PUD shall not be responsible for, nor maintain, nor repair, any private or domestic water or sewer system. *PLPT Water & Sewer Ordinance, Chapter 3, Section 51-30-070.*
12. The PUD shall not be liable for any loss or damage to a customer's water or sewer lines. *PLPT Water & Sewer Ordinance, Chapter 3, Section 51-30-070.*
13. The consumer agrees to adhere to all rules and regulations indicated in the Pyramid Lake Paiute Tribe Solid Waste, Water/Sewer, Illegal Dumping Ordinances, and Billing and Collection Policy.

**I have read and/or agree to the rules and consumer responsibilities. My signature indicates my acknowledgement that if any portion of this agreement is not met, my water and garbage services could be interrupted until a resolution is reached between all parties.**

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date